

## **QUALITY AND ENVIRONMENTAL POLICY**

**BlanCargo Kft**. has determined the following strategic objectives in connection with its airfreight, seafreight, rail freight, road freight and road haulage activities:

Improving the well-being and quality of life of society and continuous development in the long run can only be ensured if social and economic development is achieved in its organic unity by keeping quality in mind, preserving our natural heritage, protecting and sustainably using our natural resources.

Through the services of our company, we want to help our customers to meet this expectation as much as possible, with a quality-focused and environmentally conscious way of thinking.

In order to achieve our goals, we undertake the following:

- In order to maintain the high quality of our service, our company pays special attention to flexibility, following the changing market expectations, as well as to the real fulfillment of the needs of our customers and to the definition and fulfillment of the needs of our parties concerned.
- Environmental aspects play a significant role in the acquisition of new assets.
- By analyzing and evaluating our activities and processes, we want to identify our weaknesses, enhance our opportunities, and by creating a risk assessment we try to prevent the occurrence of errors and ensure the stability of our processes, the quality of our service activities and the continuous improvement of our environmental performance.
- By regularly rating our suppliers and subcontractors and introducing them to our expectations, we continuously improve the quality of their services and motivate them to behave in a quality-oriented and environmentally conscious manner.
- We want to maintain flexible and open communication with the authorities, our trusted partners, the local council and the public.
- We continuously develop our expertise and the commitment of our employees by attending professional forums, exhibitions and trainings. With effective communication, we aimed to expand quality- and environment-conscious behavior.
- We continuously review our operations and ensure the continuous improvement of our environmental performance by setting and implementing goals and programs.
- In the course of our activities, we strive to comply with the applicable laws and regulations and other requirements of the MSZ EN ISO 9001: 2015 and MSZ EN ISO 14001: 2015 standards.
- Acquaintance with GDP guidelines, integration into management systems and compliance with requirements